Results from Septic System Management Plan Community Feedback Survey 2015-2016

Thurston County Public Health & Social Services Department

Total Surveys Returned: 357

Question 1. I own a home with a septic system in Thurston County.

Responses = 357

Yes 96% or 343 individuals
No 3% or 11 individuals
Unsure 1% or 3 individuals

Question 2. Thurston County currently requires a renewable operational certificate for my system.

Responses = 331

Yes 30% or 99 individuals
No 52% or 172 individuals
Unsure 18% or 60 individuals

Question 3. Please rate how well the septic plan recommendations protect public health and are reasonable.

Responses = 328

1 (not strong enough)
2 3% or 9 individuals
3 (just right)
21% or 70 individuals
4 13% or 44 individuals
5 (too much)
58% or 191 individuals

Question 4. The charge structure that seems most fair to me is:

Responses = 205

Flat rate 27% or 56 individuals
Tiered 20% or 42 individuals
Current fee system 52% or 107 individuals

Other (153 responses received to this question that provided other suggestions or comments)

Note: Percentages may not add to 100% due to rounding.

For only those who said <u>Yes</u> to Question 2. Thurston County Currently requires a renewable operational certificate for my system.

Question 3. Please rate how well the septic plan recommendations protect public health and are reasonable.

Responses = 96

1 (not strong enough)	5% or 5 individuals
2	3% or 3 individuals
3 (just right)	30% or 29 individuals
4	18% or 17 individuals
5 (too much)	44% or 42 individuals

Question 4. The charge structure that seems most fair to me is:

Responses = 69

Flat rate	46% or 32 individuals
Tiered	20% or 14 individuals
Current fee system	33% or 23 individuals

For only those who said <u>No</u> to Question 2. Thurston County Currently requires a renewable operational certificate for my system.

Question 3. Please rate how well the septic plan recommendations protect public health and are reasonable.

Responses = 162

1 (not strong enough)	2% or 3 individuals
2	2% or 3 individuals
3 (just right)	16% or 26 individuals
4	12% or 19 individuals
5 (too much)	69% or 111 individuals

Question 4. The charge structure that seems most fair to me is:

Responses = 88

Flat rate	17% or 15 individuals
Tiered	16% or 14 individuals
Current fee system	67% or 59 individuals

Note: Percentages may not add to 100% due to rounding.