Crime Victims Advocacy Network

We offer free and confidential services for individuals hurt or harmed by crime, and their families, in a compassionate, empowering, & supportive manner

Examples of crimes addressed by advocates:

- Property Crimes
- Assault
- Identity Theft
- Robbery
- Vehicular Assault
- Vehicular Homicide
- Homicide
- Hate Crimes
- Vulnerable Adult Abuse

**Excluded Crimes: Domestic Violence, Sexual Assault, Stalking**

(*We will gladly refer victims of these crimes to other resources and victim assistance programs)

Program Staff

- Stanley J. Phillips, MS NCA (TCPAO)
  Senior Victim Advocate; Kaitlyn Turner, & Taylor Saastad Victim Advocate Interns Thurston Co.

- Steven Briggs, NCA Victim Advocate (CAC)
  Lewis & Mason Counties

- Rachel Stanton, Victim Advocate (CSN)
  Grays Harbor & Pacific Counties

- Terrie Noble, Victim Advocate (VCVS)
  Region 11

CVAN Office Locations

**THURSTON COUNTY**
Main Office @ Thurston County Courthouse:
2000 Lakeridge Dr. SW, Bldg 2, Rm 258
Olympia, WA 98502

- Family Justice Center*  
  201 Capitol Way N., Olympia, WA 98501  
  Telephone: 360.709.3040  
  *Staffed Tuesdays & Fridays, and by appointment

- Toll Free: 1.888.288.9221

**MASON COUNTY**
807 W. Railroad Ave.  
Shelton, WA 98584

Telephone: 360.736.1800 ext. 105  
Toll Free: 1.888.288.9221  
Cell Phone: 360.528.1179

*Satellite Office staffed by appointment
CVAN Office Locations

- **Lewis County**
  409 N. Tower Ave.,
  Centralia, WA 98531
  Telephone: 360.736-1800 x105
  Toll Free: 1.888.288.9221
  Cell Phone: 360.528-1179

- **Pacific County**
  312 Durylea St.; Raymond, WA 98577 &
  318 2nd St.; Long Beach, WA 98631
  Telephone: 1.800.435.7276
  Toll Free: 1.888.288.9221
  Cell Phone: 360.934.9634

About the CVAN Program

- Part of Statewide Crime Victim Service Center Program that started in 2006

- We serve victims in Thurston, Mason, Grays Harbor, Pacific, and Lewis Counties

- All services are free and confidential

- Empowerment—the victim chooses what direction they want to proceed

About the CVAN Program

- We offer a 24-Hour crisis & referral hotline: 1-888-288-9221

- Comprehensive website with referrals at www.cvan1.org

- Trained Victim Advocates available in all 5 counties

- Interpreters available free of charge

What we offer....

- Crisis Intervention—assess immediate needs, concerns, and safety issues

- Assist victims in identifying and prioritizing relevant needs and options

- Provide support by phone, in person, and community responding to meet the victim’s needs

Information and Referral

- Explanation of community / public programs and assistance determining victims’ eligibility

- Referrals to local resources that may assist with the many issues that are associated with crime victimization (i.e., support groups, trauma & grief counseling)

Information and Referral

- Assistance with safety planning

- Explanation of civil justice system

- Referrals to civil justice resources, anti-harassment orders, small claims court, National Crime Victim Bar Association
**Systems Advocacy**

- Acting in support of victims when working with public service providers, creditors, employers, insurance companies, landlords, etc.
- Aid victims in obtaining medical care that respects victim's choices and rights
- Assistance in retrieving property from law enforcement

**Legal Advocacy**

- Explanation of the criminal justice system and what to expect
- Explanation of victim's role in the Criminal Justice system
- Assistance with legal forms & Victim Impact Statements

**RCW 7.69-Victim Rights**

- The right to be reasonably protected from the accused
- The right to reasonable, accurate, and timely notice of any public court proceeding

**Systems Advocacy**

- Assistance with civil anti-harassment order process
- Limited emergency financial assistance
- Assistance applying for Address Confidentiality Program (ACP) if eligible

**Legal Advocacy**

- Accompaniment to court hearings and interviews
- Assistance applying for restitution
- Explanation of statutory rights of crime victims. RCW 7.69 & Article 1, Section 35 of WA Constitution

**RCW 7.69-Victim Rights**

- The right to be reasonably heard at any public proceeding in the Superior Court involving release, plea, sentencing or any parole proceeding
- The right to be treated with fairness respect for the victim's dignity and privacy
RCW 7.69-Victim Rights

- The right to full and timely restitution as provided by law
- The right to submit a Victim Impact Statement to the court at the time of sentencing
- The right to have a secure waiting area provided during court proceedings

RCW 7.69-Victim Rights

- The right to be informed of the final disposition of the case
- All victim rights cover the victim or survivor of the victim

Community Education & Outreach

- We provide information to the public and social service providers about crime victimization and available resources for victims
- We participate in community events and give presentations to the public or private groups regarding crime victim advocacy, special crime topics, and victim rights

Victim Notification

- Assist victims with enrollment in Victim Notification programs, so they are notified when an offender is released or transferred from jail or prison
  - www.vinelink.com
  - www.doc.wa.gov

Crime Victims Compensation

- Washington State’s Crime Victim Compensation Program (CVCP) can assist in paying a victim’s medical bills, pharmaceutical, travel expenses, and counseling costs resulting from crime.
- Funeral & burial expenses for victims of Homicide.
- Property crimes are excluded.
Crime Victims Compensation

- Explanation and assistance in completing the application can be provided as well as assistance in the appeal process if the application is initially denied.
- CVCP is the payer of last resort

Crime Victims Compensation

- Benefit Amounts:
  - The maximum benefit eligible per claim is $190,000.
  - The maximum benefit for Funeral & Burial Expenses is $5,750.00

Crime Victims Compensation

- Victim Advocates can provide CVC applications to any eligible victim of crime.
- Applications can also be made on-line at CVC's website:

Thurston County

Victims & Secondary Victims Served

January 1, 2014 – December 31, 2015

Program Information Thurston County

- Total Staff in 2016: 1 FTE
- 3 BSW Interns from Saint Martin's University School of Social Work (September thru May)

Victims Served

- Primary Victims Served: 397
- Secondary Victims Served: 235
- Total Victims Provided Comprehensive/Long-Term Services: 632
- *Not just victims affected by crime...*
Additional Victims Served

- Provided Direct Services to 5,714 Victims via phone, in-person, letter, or e-mail

- Provided Direct Services to an additional 1,137 Victims who called our 24 hour hotline or stopped by our office

Services Provided

![Most Frequently Provided Services](chart)

Crime types we are serving

![Crime Types](chart)

Outreach & Awareness
Total Participants

- Presentation
- Outreach
- Direct Services
- Media
- Community Event

Hotline Calls Taken

*192 more hotline calls taken in 2011 after increased outreach. 2.0 FTEs in 2012*

Website Hits

[www.cvan11.org](http://www.cvan11.org)
**Getting the word out**

- Community Outreach & Member of:
- Thurston County Vulnerable Adult TF
- Thurston Co. Human Trafficking TF
- SafeOlympia Community Group
- Coordinated Community Response Team
- State Vinelink Governance Board
- WAPA Victim/Witness Training Committee
- State CVSC Advisory Committee

**Thank you for your support!**

We look forward to working with you, and please keep CVAN in mind as a free & confidential resource for those hurt or harmed by crime in our community

[www.cvan11.org](http://www.cvan11.org)

1-888-288-9221

Friend us on Facebook

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**VINE Court Notification**

- VINE Courts is a fully automated service that keeps parties informed about the progress of their cases.
- Users can register to be notified by phone, e-mail, text message, TTY, or letter about upcoming court dates, cancellations, continuances, disposition changes, and other events.

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**Success Stories**

- Multnomah County – CANS System
- "Court Appearance Notification System!"
- In 2007, they conducted a study on the effectiveness of automated reminder calls.
- Results were a 41% reduction in FTA's
- Net cost savings of $1.55 million for 2007
- The first 8 months of CANS, 300 warrants were avoided and over 750 FTA's avoided

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**Success Stories**

- Multnomah County's analysis on the cost to the system for each FTA = $1,346.00
- Cost analysis breakdown: issuing and clearing a warrant, $52; police apprehension, $198; booking, $291; one day jail detention, $110; and court hearing, $695).

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**Who Would Register?**

- Defendants (Active cases & those with review hearings)
- Victims
- Attorneys
- Jurors
- Law Enforcement
- Witnesses for both defense & prosecution
- Interpreters
- Multiple registrant options available
**VINE Court Notification Benefits:**

- Lower FTA rate = smaller Prelim calendars
- Decrease bench warrant issuance and service of warrants
- Less warrants served = less disruption of defendants and victim’s family lives
- Shorten the length of time cases are in the court system by reducing FTA’s

**VINE Court Notification Benefits:**

- Reduce incarcerations = less people in the county jail for warrants
- Eliminates paperwork and phone calls for defense counsel, PTS
- Greatly reduce staff time Victim Advocates and PAO staff spend notifying victims and witnesses of changes in court dates by electronically managing communication

**VINE Court Notification Benefits:**

- Reduce Clerk, Sheriff, PAO, and OAC staff time processing FTA paperwork, entering warrants, bail forfeiture, setting and holding hearings, etc.
- Empowers victims and defendants to be actively involved in the court process
- Applicable to all facets of Superior, District, Juvenile, and civil courts

**VINE Court Notification Benefits:**

- Provide notifications for jury duty, attendance, and manage on-call juror situations
- Send payment deadline reminders to improve return on fines and fees
- More expeditious resolutions to cases
- Cost savings to all affected agencies

**Current Issues**

- No effective mechanism in place to have warrants served when defendants FTA
- No dedicated LE warrant service units
- Who coordinates having these defendants arrested? PTS, VA, PAO?
- = Justice delayed & denied for victims

**VINE Court Implementation Sites**

- Alaska, Arkansas, Connecticut, Delaware
- Idaho, Illinois, Kentucky, Maryland
- Michigan, Missouri, North Dakota
- South Carolina, Davidson County-TN
- Texas, Oregon
**VINE Court Notification: Where to go from here**

- Met with Clerk Linda Enlow
- Appriss rep. Jonathon contacted AOC to discuss integration with Odyssey
- Provided information to Thurston County Judges, PTS, PAO, OAC
- Could be a Statewide system or just Thurston County

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**VINE Court Notification: Where to go from here**

- Appriss Contact for WA State:
  
  **Jonathon Waunch**  
  *Client Relationship Manager, Public Safety Group*  
  *10401 Linn Station Road*  
  *Louisville, KY 40223-3842*  
  *502-815-5768 (office)*  
  *502-533-4565 (cell)*

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**Questions?**

**Stanley J. Phillips, MS NCA**  
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