

COVID-19 (Coronavirus) Screening for EMS/Fire Calls

Updated 3/30/20 TK

TCOMM911 is utilizing EIDS (Emerging Infections Disease Surveillance) Protocols. **Document all answers in CAD** (ex: “has fever and cough, no known contact with someone confirmed or suspected to have COVID-19”).

FOR ALL EMS/FIRE CALLS REQUIRING CONTACT:

1. Due to the pandemic, we are asking callers, does anyone there have **fever** (temp over 100.5°), **cough or difficulty breathing?**
2. Has anyone there **had contact with a person confirmed with COVID-19 or has anyone there been diagnosed with COVID-19** (Coronavirus)?
3. If **YES to any of the above questions**, you should suspect COVID-19 (Coronavirus) and document “CD Precautions Advised” in the CAD call.

FIRE DISPATCHERS:

- In their short report, the fire dispatcher will verbalize on the air “**CD Precautions Advised.**” We want to be sure all responding units (including ambulances) have this info.
(CD = Communicable disease)
- After dispatch, fire dispatcher will also initiate appropriate **Infectious Disease Notification** (PG info through CAD and advise units to check devices; or ask responders to call for info; or send info to MCT’s and advise units to check screens).

COVID-19 (Coronavirus) Screening for LAW Calls

Updated 3/30/20 TK

FOR ALL POLICE CALLS REQUIRING CONTACT, incorporate the following questions as soon as appropriate:

1. Due to the pandemic, we are asking callers, does anyone there have **fever** (temp over 100.5°), **cough or difficulty breathing?**
 2. Has anyone there **had contact with a person confirmed with COVID-19 or has anyone there been diagnosed with COVID-19** (Coronavirus)?
 3. If **YES to any of the above questions**, you should suspect COVID-19 (Coronavirus) and document “CD Precautions Advised” in the CAD call.
- Exceptions to this may include a high priority police call (armed robbery, shooting, etc.). Do not delay starting a call for service.
 - Do not start or offer aid on any police call unless there is a report of a medical problem. The addition of ****CD Precautions advised**** does not necessitate starting aid. Advise callers that police may call them, to answer the phone even if the number shows blocked.

LAW DISPATCHERS:

- Verbalize “**CD Precautions Advised**” on the air.