

THURSTON COUNTY MEDIC ONE
EMERGENCY MEDICAL SERVICES COUNCIL
EMERGENCY SERVICES CENTER/EOC

AGENDA

October 16, 2013, **3:30 PM**

- I. CALL TO ORDER/ROLL CALL
- II. APPROVAL OF AGENDA
- III. PUBLIC PARTICIPATION
- IV. REVIEW AND APPROVAL OF MINUTES
 - A. EMS Council - September 18, 2013
 - B. Operations Committee - October 3, 2013 (Meeting cancelled)
- V. COMMITTEE REPORTS
 - A. Operations Committee – Ops Chair or Representative
 - B. West Region EMS Council – WREMS Representative
 - C. Staff Report – Romines

VI. OLD BUSINESS

	ITEM	PRESENTER	EXPECTED OUTCOME
A.	BLS Response Time/Volume Report	Wright	Accept/Reject
B.			
C.			
D.			

OLD BUSINESS - ISSUES & ACTIONS PENDING

VII. NEW BUSINESS

	ITEM	PRESENTER	EXPECTED OUTCOME
A.	Tablet technology	Romines	Demonstration
B.	Safetypad	Suver	Update
C.			
D.			

VIII. GOOD OF THE ORDER

IX. ADJOURNMENT

**Thurston County Medic One
Emergency Medical Services Council – Regular Meeting
Emergency Operations Center/ECC
September 18, 2013**

PRESENT: Margaret McPhee, Dr. Tom Fell, Karen Rogers, Ken Parsons, Kathleen Bostwick, M. John Way, Dr. Larry Fontanilla, John Ricks, Karen Valenzuela, Greg Wright, John Christiansen, Frank Kirkbride

EXCUSED: Russ Hendrickson

GUESTS: John Carpenter, Steve Brooks, Terry Ware, Lenny Greenstein, Brian VanCamp, Russ Kaleiwahea, Daryl Palmer, Bob VanCamp, Stan Meyer, Mel Low, Bill Terhune, Gary Burkhardt, James Burkhardt, Matt Somnis, Dale Putnam, Tony Kuzma

STAFF: Steve Romines, Fay Flanery, Cindy Hambly, Pete Suver, Alan Provencher

I. CALL TO ORDER/ROLL CALL – Chairman McPhee called the regular meeting of the Emergency Medical Services Council (EMSC) to order at 3:30 PM. Roll was recorded by staff.

II. APPROVAL OF AGENDA – MSC (Valenzuela/Kirkbride) move to approve.

III. PUBLIC PARTICIPATION – Romines acknowledged Cindy Hambly for 25 years of service to the Thurston County Medic One EMS system. Chair McPhee presented Hambly with an award and thanked her for her years of service and dedication to the system. McPhee opened the floor for additional comments.

IV. REVIEW AND APPROVAL OF MINUTES

A. EMS COUNCIL – July 17, 2013 – **MSC** (Ricks/Valenzuela) to approve/August meeting canceled.

B. OPERATIONS COMMITTEE – **Draft Unofficial** August 1, 2013 (Informational Only) Sept. meeting canceled.

V. COMMITTEE REPORTS

A. OPERATIONS COMMITTEE – Wright reported no July or September meetings were held but links were sent out to the system report to let everyone have an opportunity to look at it. The August 1 meeting was held as an unofficial meeting due to no quorum. The meeting concluded with an opportunity to stay and discuss the TRPC report, no one stayed.

B. WEST REGION EMS COUNCIL– Romines reported that WREMS had a presentation at the governors steering committee, they approved the regional plan that included the modification of the min/max number of agencies. There were modifications from both Thurston and Pierce counties.

C. STAFF REPORT– Romines highlighted on staff report included in the packet:

- Acknowledged Kathleen Devin, former EMS Councilmember, Fire Commissioner, Trainier and EMS responder who recently passed away.
- Retired 2 medic units and 1 Sprint unit. Medic units to Fire District 9 and Fire District 16 and Bucoda receiving the SPRINT unit.
- State Roles & Responsibilities meeting was held on 09/12/13, the purpose is to look at the regional EMS structure in the state and how much money is being spent at the administrative level of those structures and how much is going to the communities. Romines added he will provide the report of the findings at the next meeting.
- EMT class started on September 3rd with 18 students enrolled at Station 95.

VI. OLD BUSINESS –

A. 2014 Budget – **MSC** (Kirkbride/Ricks) move to approve budget committee recommended enhanced budget and recommend enhanced budget to BOCC.

B. TRPC report – Paul Brewster reported that 3 months time was given to allow council and stakeholders to process the information in the system study report, which also allowed him the opportunity to give report presentations to several other stakeholder groups and the BOCC. Based on the feedback he received he has made some minor revisions to the draft plan and handed out updated maps and pages of the report. Paul detailed out those changes and indicated the final report will be available at month end. Council discussion followed. **MSC** (Kirkbride/Bostwick) move to accept report as amended and recommend same to BOCC. Additional council discussion followed with Valenzuela requesting clarification on recommendation #3 and

Kirkbride summarizing follow-up after BOCC decision. *Note: John Ricks appointed to the system study steering^{4A} committee due to Dave Ribacchi vacancy from EMSC.*

VII. NEW BUSINESS –

- A. BLS Response Time/Volume Report – Wright reported several month ago the Ops committee discussed average response times by agency and Romines had put together the chart included in the packet. He added that it has been reviewed several times and now approved by the Chiefs association. Two questions to council are: 1) should it be included in the annual report and/or; 2) should it be added to the Medic One website? Romines added this has been in our work plan for several years and we finally figured out how to access the TCOMM data warehouse data and make data meaningful. We added hyperlinks to the chart that direct additional inquires about response times directly to the agencies. Romines provided explanations on how a call is “counted”. Council discussion followed requesting additional disclaimer clarification.

VIII. PUBLIC PARTICIPATION – Mel Low commended Paul Brewster for his time and effort to meet with all stakeholders and his abilities listen to the issues they put on the table and work through them. He added he looked forward to working on committees to take further steps. Stan Meyer added he concurred with Kirkbride and would like to see this continue and implement the recommendation to completion. Russ Kaleiwahea added he also agreed this is a great opportunity especially with the affordable care act as it relates to strategic planning there is a number of changes occurring that may affect the system. Kirkbride asked Romines to talk about the android devices; Romines reported that one of the study recommendations was to provide additional resources to the medic one website. Staff are testing android tablets for possible EMS Council meetings and Operations Committee meeting use along with several other meetings. This would eliminate a lot of paper waste, copying, staff time etc. and make meeting history available on our website. Currently we are testing the concept.

IX. GOOD OF THE ORDER – None.

X. ADJOURNMENT – MSC Meeting adjourned at 4:40 PM.

EMS Council Meeting

5C

Medic One/EMS, Staff Report, Oct 2013

Cindy Hambly, 25 years with TC Medic One

EMS System Operational Review, TRPC as Process Project Manager, proposed at July meeting, recommending contract to BOCC. Signed by BOCC September 25, TRPC initiating, last session 12/19, contacting Chiefs/Com, Report 6/19 EMS Council meeting 3:30, presented, to EMS community for comment. Presentations: EMSC 6/19, Fire Commissioner/Chiefs Assoc 7/16, BOCC 8/7 (Medic One website, System Reports), comments due, **EMS Council accepts 9/18, to BOCC.**

Retired Medic units to FD#9, (OFD bypass) FD#16 and SPRINT unit to Bucoda, BOCC 9/10, approved, **awarded.**

Roles/ Responsibilities workgroup for DOH/EMS, WREMS reps Anne Benoist & Steve Romines, **next mtg 10/17**

Protocol app (iphone/android) contract signed, started July 5, 2013, received and functional, EMS agencies notified. Medic One website modified to include app links and provider registry number lookup. Expanding to EMT course, **completed.**

2014 Budget and Business plan drafted presented to EMSC, **9/18 meeting, budget approved. 2013 Business plan Q3 report, processing.**

Medic hiring and oral exams. October 2012: 21 applicants (19 to written, 4 new candidates to oral), 8 passed written, 2 oral retakes, 7 to oral, 1 passed oral, 3 already on list= 4 total on current list. **May 2013** closed with 44 new apps/5 retest oral, 9 pass written, 7 pass oral board. **Next exam:** application open Sept 9, Nov 12 written, 2013

NurseLine Criteria Based Dispatch Program, started December 11, 8AM, calls routed to Evergreen Hospital "Healthline," contract completed, implemented: 15 in August 2003, 14 September, 15 October, 15 November, 16 December, 11 January 2004, 13 February, 11 March, 8 April, 11 May, 7 June, 11 July, 8 Aug, 12 Sept, 8 Oct, 8 Nov, 13 Dec, 11 Jan 2005, 13 Feb, 12 Mar, 10 Apr, 11 May, 10 June; 11 July; 6 Aug; 4 Sept; 9 Oct; 5 Nov; 12 Dec; 14 Jan 2006; 11 Feb; 4 Mar; 14 Apr; 4 May; 9 June; 9 July; 11 Aug; 8 Sep; 7 Oct; 15 Nov; 6 Dec; 10 Jan; 12 Feb; 13 Mar; 7 Apr; 20 May; 15 June; 18 July; 10 Aug; 13 Sept; 8 Oct; 15 Nov; 11 Dec; Jan '08 11, 15 Feb, 10 Mar, 12 Apr, 14 May, 11 June, 14 July, 15 Aug; 22 Sept; 11 Oct; 14 Nov; 7 Dec. 5 Jan '09, 7 Feb, 6 Mar, 17 Apr, 7 May; 10 Jun; 17 Jul; 7 Aug; 10 Sep; 11 Oct; 15 Nov; 14 Dec; 11 Jan 2010; 7 Feb; 14 Mar; 10 Apr; 10 May, 16 Jun, 21 Jul, 18 Aug, 23 Sep, 14 Oct, 10 Nov, 16 Dec; 11 Jan 2011, Feb 15, Mar 24, Apr 19, May 20, Jun 10, July 21, Aug 14, Sep 17, Oct 15, Nov 10, Dec 21; 12 Jan 23, Feb 16, Mar 17, Apr 18, May 19, Jun 14, Jul 9 Aug 25, Sep 16, Oct 13, Nov 14, Dec 16; **Jan 13, Feb 9, Mar 9, Apr 14, May 5, June 14, July 10: Total to date= 1,510/119** (avg 12.7/month) Rate \$16.10/call

EMS Data 2012 (TCOMM source), 25,729 system call volume +1,583 calls, +6.5% (2011 data volume 24,146). ALS response time 11.7 minutes average countywide, 94% goals achieved, call volume 8,742, -299 calls, responses -3.3% (2010 response time 11.7 minutes, 94% of goals, 9,041 responses). BLS call volume 16,987, -6, -0% (2011 16,993) Countywide BLS average response time 7.02 minutes, all BLS. BLS TCOMM Data Warehouse report, final draft to Chiefs Association then Ops Committee, to Chiefs Assoc, approved to Ops, Ops approved, **to EMSC 9/18> to 10/16 for approval.**

Medic Unit in vehicle EMS data system. Field implementation beginning. Tiberon connectivity quote returned, \$33,000 plus \$4,000 annual maintenance cost, approved, interface completed. AVL Tiberon interface issue identified, AVL in test environment, mobile gateway/AVL interface created, ER&R completed, AVL operational test-halted CAD software issue, rewrite. EMS Council approves EMS agency by agency supervisor QI access to SafetyPad, interface stable, AVL trial, Restart Jan 9 7 AM to end May 12, reviewing. Initiating BLS data system pilot with Tenino (*Strategic area*)

WATRAC Advisory Group member added, meeting 9/9, **next meeting 12/2**

TRAINING: average pass rate NR EMT exam = national 79%, WA state 85%, WR 90%, CR 93%, TC 93%
First Responder Course, 2012?

EMT Course 13-1 scheduled, Station 9-5, completed, 28 enrolled, 23 graduated 6/27

EMT Course 13-2 scheduled, Station 9-5, start 9/3, 18 enrolled

NIMS online training available at <http://training.fema.gov/EMIweb/IS/is700.asp>

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AGENDA ITEM INFORMATION SHEET

Thurston County EMS Council
Meeting
 September 18, 2013

Presenter/

Committee: Greg Wright, AC, Chair

Topic: BLS Response time/volume report

Request: Approve data reporting table for annual BLS Red Response time/volume report from TCOMM Data Warehouse as defined by Operations Committee.

Background: Medic One staff has been working with TCOMM to develop BLS response time and volume report from the TCOMM data warehouse as a Medic One Business Plan task E.10.i (TCAFCM1-11) “work with TCOMM to develop BLS response volume, character, impacts data.” Staff developed the report and presented to Operations Committee. The committee reviewed and modified the report to develop the attached final draft. The report uses TCOMM data warehouse as source. The report is response time and volume of data for BLS Red (lights/siren) responses (which includes BLS response to ALS Red) by agency. The report uses filters (as in ALS data reports) to remove extraneous/incomplete data by including only reaction time (0-360 seconds) and response time (0-3600 seconds). TRPC data was used as source to add population and area data for each jurisdiction. Hyperlinks were added to the jurisdiction name to allow public quick access to agency webpage for agency descriptive data. Plan is to place final report on Medic One website under separate BLS response time webpage. Operations is seeking TC Association of Fire Chiefs comment/approval.

Options Considered: Other report options were considered.

Financial Impact: Annual staff time to develop final reports, Ops review and post to website, estimated at 10 hours for various Medic One staff members.

Attachments: Final draft of BLS Red Response time report, 6/10/2013

Recommendation: **Approve BLS Red Response time report as drafted**

Staff note: Modified per EMSC 9/18/2013

TCAFC comment required: Comment return NLT date July 31, 2013. Ops Chair initials **GW**. TCFCA meeting date reviewed 06/30/2013 President initials **SB**, approve / **reject** (with modification as attached)

Action log: Ops final draft 6/6/2013 to Fire Chiefs Association—approved 6/30/13 then 8/1/2013 Ops--approved, to EMSC.

Final disposition:

Disposition date:

DRAFT 6/10/2013

BLS Agency average Emergency Response time by EMS agency

Jan 1 – Dec 31, 2012				
Fire/EMS Agency	Jurisdiction Area Sq Miles TRPC	Jurisdiction Population 2012 TRPC	EMS calls Emergency (lights/siren) Response	Average response time MM:SS
Click hyperlink to agency website for agency description				
Lacey FD3	70.5	88,320	6823	06:57
Olympia Fire Dept	19.7	47,500	5813	04:58
Tumwater Fire Dept	17	19,150	2112	06:13
SETFA (Yelm/Rainier)	86.4	23,270	1997	08:44
WTRFA (Rochester/Littlerock)	162	21,660	1592	08:52
McLane FD9/Black Lk FD5	84.5	15,710	736	07:33
E. Olympia FD6	30	12,650	600	08:32
Tenino FD12	46.4	6,060	410	08:15
S Bay FD8	23	7,810	383	07:54
Griffin FD13	24	5,030	243	07:36
Bald Hill FD17	26	4,020	207	09:39
N Olympia FD7	11	4,050	192	07:14
Bucoda Fire Dept	0.6	560	59	05:37
Gibson Valley FD16	31	570	31	13:27
County wide	632.1	256,360	21,199	6:48

Data selected for this annual EMS Agency Data Report:

Only Emergency responses (lights and siren/EMS RED) on EMS calls: excludes non-emergency and non-EMS responses/calls for service

Data Integrity Filters applied to this report:

Reaction time between 0-360 seconds: excludes negative and errant reaction time data

Response time between 0-3600 seconds: excludes negative and errant response time data

This report is generated for Medic One/EMS System purposes and may differ from reports developed by agencies due to EMS report data selection criteria and filters. Please contact the individual jurisdictional agency for their response data. This report includes emergency (lights/siren) responses only.