

**THURSTON COUNTY MEDIC ONE
OPERATIONS COMMITTEE ~ MEETING MINUTES
EMERGENCY SERVICES CENTER
JUNE 4, 2015**

PRESENT: Brian VanCamp, Steve Brooks, Jim Quackenbush, Jim Fowler, Mary Campbell, Anthony Kuzma, Larry Fontanilla MD (MPD), Alex Christiansen, Bill Hurley MD, Greg Wright

ABSENT: Malloree Barnes, Dave Pearsall, Scott LaVielle

EXCUSED: Kathy Pace, Scott LaVielle

GUESTS: Warren Peterson, Terry Ware, Erin Burgman, Ann Sotherd, Stewart Masonc

STAFF: Cindy Hambly, Catherine Griffin, Pete Suver

- I. **CALL TO ORDER/ROLL CALL** – Chair Wright called the regular meeting of the Operations Committee to order at 2:04 PM. Roll was recorded by staff.
- II. **APPROVAL OF AGENDA –MSC** (Quackenbush/Fowler) Accept agenda.
- III. **PUBLIC PARTICIPATION** – Hambly introduced Erin Burngman as the new TAC Chairperson.
- IV. **REVIEW AND APPROVAL OF MINUTES**
 1. Operations Committee – May 14, 2015 – **MSC** (Brooks/Quackenbush) moved to approve.
 2. EMS Council – Draft May 20, 2015 Mtg. (Informational Only)
- V. **COMMITTEE REPORTS**
 - A. WEST REGION – Hambly reported EMSC approved the 2013 Min/Max numbers and it was submitted to WREMS. WREMS may not be holding a conference in 2016 since the EMS Children’s grant was not received for 2015. They will be looking to see if other funding resources or grant opportunities will be available.
 - B. SUBCOMMITTEES
 1. Equipment Committee (EqC) – No Report
 2. Mass Casualty Incident (MCI) Committee – Hambly reported they are continuing to work on the After Action Report and it should be completed by the end of June 2015.
 3. Training Advisory Committee (TAC) – Burgman presented and reviewed the 05/20/2015 TAC meeting minutes. There will be no TAC meetings held this summer unless directed to review any pressing items/concerns brought to the committee. The annual TAC retreat will be held September 29, 2015 and the agenda is listed on the report. If you have suggestions, please contact Cindy Hambly.
 - C. STAFF REPORT – Staff report was included in the packet. Hambly highlighted the following:
 - Letter of Appreciation to Safe Kids from Tumwater Mayor Pete Kmet. Letter of Appreciation from St Peter Hospital for “sharing your knowledge and time to help us improve our CPR performance
 - TRPC is working on a draft work plan and it will be presented to EMSC.
 - Staff is working on creating a CPR citizen ad to run in July to advertise Medic One’s phone number for free CPR classes and this is “CPR Awareness Week.” Protocol Update - BLS rollout classes will be completed June 30, 2015. All EMTs and FRs are expected to attend; the protocol exam has been revised and a re-test protocol exam has been created,
 - Paramedic current hiring list consists of 5 individuals.
 - The BLS data system implementation is almost complete. OFD is still training. We are still working on an AMR interface.
 - EMT class had 38 original applicants, 30 accepted, as of today 22 students remain (5 self-dropped, 3 failed testing). Graduation is June 18, 2015, 6:30pm at the Yelm High School.
 - Legislative Report was included in the packet for committee review.
 - D. MEDIC ONE OFFICE UPDATE

- Hambly provided an update on the Director's status and current staffing levels. The Director will undergo surgery in early June.
- Inventory System - beta testing will begin with FD3 to allow web based ordering of supplies from Medic One. We expect to have a training class for all agencies mid-July..

VI. OLD BUSINESS

- A. EMS Report – EMSC is reviewing a TRPC scope of work project estimated at \$14,250 to cover the next phase of the TRPC study accepted in 2014. EMSC will be voting on at the June 2015 meeting. Bulk of the work is to take the current BLS data, try to put together in some fashion and create a format/template for future BLS data.
- B. Completion of 2014 Statistics for EMSC – Wright presented an updated powerpoint presentation. He reported they added population and age to see how increases in population and an average older age would potentially affect system volumes and noting they appeared to be connected and growing at a similar rate. He added, performance compared to 2013 shows stability in all areas and systems shows it's 4% above our 90% performance goal. ALS is down 186 calls, 2.1%. The numbers are going down but it appears that is a nation wide trend. ALS transports up by 145 but calls down by 186. Next year would determine if it is a trend or an anomaly. Resuscitation data was added and Thurston County survival is currently at 47% using the Utstein Criteria with the National average at 15%. Wright noted that some statistics in 2015 will show changes with recent mergers. Wright continued, we hope to collect data on Non-Emergency Transports starting with 2016 data (i.e. transports by Airlift field, FD BLS, Private Ambulance, Airlift or others to Seattle, interfacility transports by FD and private ambulances), this will provide a more full picture about what is happening in Thurston County. Additional discussion to follow in New Business agenda item below. Wright concluded, system data results show the system is performing stronger than in 2013. Wright will finalize and present to EMSC. Campbell questioned what is the purpose of having the place holder for interfacility? She questions if we are going to pass this on to EMSC, she prefers a discussion prior. Wright brought forward these "slides" due to previous discussions during past meetings with EMSC and Operations that this is a statistic they would like to see collected to see what effect it is having on our system. **MSC (Quackenbush/Fontanilla)** Approve the overview and send the report to EMS Council. Not unanimous, Campbell opposed.
- C. Special Projects – EMSC approved \$13,414 special projects grant requests and \$5,000 for the SORT team.

VII. NEW BUSINESS

- A. Thurston County Association of Fire Chief's Training Concerns – Wright reported the Fire Chiefs and Medic One met last year and 13 items were identified that the Chiefs felt could be improved upon specifically around the EMT class. Hambly brought forward and reported on six items that Medic One addressed during the last TCAFC meeting.
 - Certification Issues: Protocol test, practice exams, reciprocity protocol review class, timely responses and areas of study
 - Extended skills capability: new protocols to address glucometry and pulse oximetry
 - Alternate methods of EMT training: video taping lectures
 - EMT class attendance: create letter of explanation to better define to better process with examples of excused/unexcused absences
 - Reciprocity (out of County/State): booklet developed to help candidate navigate process
 - Recertification: OTEP vs traditional process per WAC and DOH

Brooks stated the Chiefs are satisfied with the progress. The next item to be reviewed is Community Based EMS and will be brought to other appropriate committees for discussion.
- B. NonEmergent Transports inThurston County – Wright reported collection of this data is important and will help us see the full picture of our system. Discussion followed. Fontanilla commented that there are tangent issues which revolve on our capacity for transport within the county. He added, currently our metrics show

that we are meeting the needs for emergent transports to the hospital. Committee agreed this is a complex issue and it is suggested a subcommittee be formed to specifically discuss and develop strategies and ideas to develop a better understanding of the variables that effect private agencies availability which can impact the EMS system. Campbell mentions many times ambulances are called but not required and are now working with a facility to discuss alternate transportation availability that would be more appropriate to free up ambulances. Wright said we make an assumption that private ambulance resources are only doing EMS transports because we have no visability of the rest of their workload. This is a dangerous assumption as it leaves out part of the demands for one of our key EMS partners. Vancamp would like the committee to decide what the question is and what effects the ability to access transports when requested. Wright added in order to make decisions on the system, we need to fully understand impacts from all partners. Discussion followed with all in agreement to create a subcommittee for indepth review. Brooks will chair and it was suggested the following be invited to particiate: licenced transport agencies, EMS agencies, local hospitals, private ambulance providers, MPD, law enforcement, Medic One staff support, TCOMM911 and all others who would be interested in attending. **MSC** (Brooks/Campbell) proposed the formation of the Transport Resource Utilization Committee to evaluate the appropriate utilization of transport resources.

VIII. GOOD OF THE ORDER – None.

IX. ADJOURNMENT - 3:29 PM