Thurston County Medic One Emergency Medical Services Council – Regular Meeting Hybrid October 19, 2022

PRESENT: Cindy Hambly, Stan Moon, John Ricks, Brian VanCamp, Angela Jefferson, Harry Miller, Frank

Kirkbride, Larry Fontanilla, Sheila Fay, Lenny Greenstein

ABSENT: Dontae Payne, Wayne Fournier

EXCUSED: Margaret McPhee, Gary Edwards

GUESTS: Dan Bivens, Shawn Crimmins, Chris Clem, Michael Hughes, Jennifer Schmidt, Steve Brooks

STAFF: Ben Miller-Todd, Sandra Bush

CALL TO ORDER/ROLL CALL – Stan Moon called the meeting of the Emergency Medical Services Council (EMSC) to order at 3:30 PM.

I. APPROVAL OF AGENDA – MSC – Added Old Business Item A. Ambulance Updates, Item B. MPD Contract Update, and New Business Item C. Kirkbride WREMS Application. (Kirkbride/Ricks) move to approve the agenda as amended, and this carried.

II. PUBLIC PARTICIPATION – None.

III. REVIEW AND APPROVAL OF MINUTES

- A. EMS COUNCIL September 21, 2022 (Greenstein/Hambly) approve of the minutes, and this carried.
- B. OPERATIONS COMMITTEE October 6, 2022 (informational only)

IV. COMMITTEE REPORTS

- A. **OPERATIONS COMMITTEE:** VanCamp reported: 1) A report was provided by the Transport Resource Utilization (TRU) committee, who are working with the Fire Chiefs Association committee on a pilot for private carrier transports where they will only be dispatched if needed. The first month of this report was provided by Chief Schmidt with LFD3, and we will continue to get updated reports as data rolls in. This is a 90-day pilot program. 2) Ops performed a review of the min/max, which is required by DOH. The Ops committee suggested changing AIDV for BLS state approved minimum from 5 to 0. There was a question regarding S.E. Thurston's license classification, and Ben Miller-Todd is looking into this. 3) The MPD talked about patient care records and dispositions. Training will be provided for providers on how to appropriately code dispatch information on patient records. The MPD is asking for a patient care record on all dispatch calls, even if a patient isn't seen by a provider. 4) Expiration of the Governor's COVID mandates may change staffing at the hospitals.
- B. **WEST REGION**: No meeting next meeting is December 7th. Hambly asked Kirkbride about his comment at the last EMSC meeting regarding parliamentary procedures at WREMS meetings, and Kirkbride said he sent a letter to the WREMS Director regarding his concerns.
- C. STAFF REPORT: Staff report is available on the website. Thurston County | Medic One | Committee Meeting Information (thurstoncountywa.gov). Miller-Todd highlighted on the following: 1) The paramedic hiring process shows a 66% pass rate. 2) BLS Program Manager interviews were yesterday, and staff hopes to make a job offer soon. 3) CPR classes are down year-to-date, compared to pre-COVID. As of September 6th we are at 1900 individuals trained in CPR, and normally at this time of year we are around 4,000 5,000.

V. OLD BUSINESS

A. <u>Ambulance Updates</u> – Chief Schmidt with LFD3 provided an update on the 90-day ambulance dispatch pilot program. The intent of this project is to increase the availability of private BLS resources. The dispatch practices for Fire Department-based BLS transport resources will not be affected by this project. Performance metrics to be monitored will be private ambulance "no load" and "dropped call" data. "no load" is when a private ambulance goes enroute after being toned for response but is cancelled and they

do not transport; "dropped call" is when a private ambulance is required for response and transport, but the agency does not have a unit available for service. Noted trends from involved groups: TCOMM – Overall good feedback from dispatchers. Decreased workload/communication in "searching" for private carriers compared to process before pilot. Olympic Ambulance – Overall lost and no-load calls have decreased; however, agency staffing has improved steadily over the past several months. Lost call data is highly variable depending on other private agencies and hospital staffing/capacity. Private ambulance crews have not been receiving call information when requested (TCOMM is working on with dispatch processes). AMR – Significant improvement in lost and no-load calls. Data from Thurston County rigs is now closer to AMR rigs in Pierce. Overall, very pleased with process and changes.

B. MPD Contract Update – Miller-Todd advised the council that the contract amendment was approved by the BoCC, which doubles the hours for the MPD, so we went from 42 hours per month to 84 hours per month which added an MPD delegate to the system. Dr. Skinner, MPD delegate, started on October 6th. Dr. Fontanilla thanked the council, as well as the Commissioners, for support. Having the MDP delegate will allow for new technologies and protocols and will help reinforce quality measures.

VI. NEW BUSINESS

- A. <u>Surplus Medic Units Distribution</u> A surplus vehicle disposal assignment matrix was included in the meeting packet and displayed on the screen. We received 5 applications for 5 of the old units we plan to surplus, and staff is asking the council for approval of this distribution. (Ricks/Greenstein) move to approve surplus of the units to the agencies listed, and this carried.
- B. <u>Hardin WREMS Application</u> (Hambly/Jefferson) move to approve Kurt Hardin's application to WREMS, and this carried.
- C. <u>Kirkbride WREMS Application</u> (Greenstein/Jefferson) move to approve Frank Kirkbride's application to WREMS, and this carried.

VII. PUBLIC PARTICIPATION – None

- VIII. GOOD OF THE ORDER Miller-Todd will be on vacation from October 28th thru November 21st. In his absence, Kurt Hardin will be stepping in for meetings, and Pete Suver and Anna Lee Drewry will be stepping in as well.
- **IX. ADJOURNMENT** Meeting adjourned at 4:08.