THURSTON COUNTY MEDIC ONE
OPERATIONS COMMITTEE ~ MEETING MINUTES
HYBRID
October 6, 2022

PRESENT: Steve Brooks, Tony Kuzma, Mark Gregory, Larry Fontanilla, Corey Rux, Brian VanCamp, Jeff DeHan, Wendy Rife, Ciaran

Keogh, Todd Carson, Brian Hurley

ABSENT: Garth Wade, Mindy Churchwell

EXCUSED: Wendy Hill

GUESTS: Mike Buchanan, Chris Clem, Shawn Crimmins, Jennifer Schmidt, Michael Hughes, James Osberg, Lisa Skinner

STAFF: Sandra Bush, Ben Miller-Todd, Scott Brownell, Jerett Latimer

I. CALL TO ORDER/ROLL CALL – Chair VanCamp called the meeting to order at 2:00.

II. APPROVAL OF AGENDA –MSC – (Brooks/Hurley) move to approve the agenda as presented, and this carried.

III. PUBLIC PARTICIPATION – None

IV. REVIEW AND APPROVAL OF MINUTES

- 1. Operations Committee September 1, 2022 (Hurley/Brooks) move to approve and this carried.
- 2. EMS Council September 21, 2022 (Informational only)

V. COMMITTEE REPORTS

A. West Region EMS Council – Clem reported for the September 7th meeting: 1) The financial year has been closed out and they came out ahead by \$2,897.95 which will roll over to this years budget and will be used for training expenses and anything else that may be needed. 2) There was discussion on hospital divert. 3) A request came in from Lewis County Fire District #1 asking to upgrade their license to ALS verified because the Medic One system in Lewis County is in jeopardy. WREMS recommended approval of their upgrade request.

B. Subcommittees

- 1. Equipment Committee (EqC) Nothing new to report.
- 2. <u>Mass Casualty Incident (MCI) Committee</u> Crimmins reported: The committee met on September 29th and approved the C3pathways/Hostile event plan which will come to the Ops committee in November for their approval.
- 3. <u>Training Advisory Committee (TAC)</u> Clem reported: 1) At the last meeting there was continued discussion of procedures for folks looking to get certified in the county, everything from BLS initial to BLS reciprocity. These have developed over the years so we are looking at updating each procedure and where they could be combined or better organized. 2) Reminder about the BLS MPD in-services.
- 4. <u>Transportation Resource Utilization Committee (TRU) / Hospital Diversion</u> Brooks reported: The primary discussion at the last meeting was about the pilot ambulance dispatch project. Miller-Todd briefed the committee on the potential effects that some of the COVID19 rules variances that were allowed for the hospitals are set to expire with the repeal of the Governor's COVID19 mandate on the 31st of this month. Hospitals are working on how to deal with these impacts, but it is likely to present a delay in admitting patients in the emergency department and subsequent transport impacts. Miller-Todd also informed the committee that Falck Ambulance will be leaving Western Washington at the end of this year.
- 5. <u>ePCR Committee</u> No meeting to report on.
- C. Staff Report Staff report is located on the website at https://www.thurstoncountywa.gov/m1/Pages/meetings.aspx Miller-Todd added: 1) Paramedic hiring process is October 12 13th. 2) EMT training is going smoothly. Chief Rux is heading this up. 3) BLS Program Manager interviews are scheduled for October 18th.

VI. OLD BUSINESS

A. <u>EMSC Report</u> – VanCamp reported on the September 21st meeting: 1) Discussions of the 2023-2025 ALS contracts, which the BoCC has approved. VanCamp shared a few highlights of the new contracts. 2) The council voted to approve a recommendation to the BoCC of an equipment surplus resolution, for equipment that Medic One no longer has a use for. 3) Medic One staffing issues were discussed – see New Business, Item B. VanCamp jumped to this agenda item and informed the committee that he and Stan Moon met with Kurt and Ben regarding their concerns with

the shortage of staff at Medic One. They also met with Commissioner Edwards and the County Manager Chavez. 4) The MPD contract has been modified to include an MPD Delegate.

B. 30-Day status on the pilot ambulance dispatch project — Chief Schmidt reported: She just received reports back from Olympic Ambulance and AMR but she hasn't had a chance to put the numbers to data. However, the first 30 days there was a decline in both numbers being looked at, which is the 'no-loads' and 'drop-calls'. There is disparity in what different agencies have seen, depending on how often they use private ambulances, locations, etc., but generally, the Operations Chiefs have had positive reviews on how things are going so far. There is also the need to look at staffing models that have probably improved with both agencies and what role that plays as far as what the data comes back with. Operations Chiefs have committed to looking at the data at the end of October, which will be the full 90 days, and then make a recommendation to the Chiefs.

VII. NEW BUSINESS

- A. <u>Min/Max Review</u> Miller-Todd reminded the committee that min-max is directed not at a licensure, but as a verified licensure. (Brooks/Fontanilla) move to approve changing BLS AIDV state approved minimum from 5 to 0, and this carried. Brooks also expressed concern about the licensure status of Southeast Thurston as AIDV rather than AMBV (an adjustment made through a legal action by the Washington Attorney General's Office) and that it should be consistent with the other AMBV licenses in the county; Miller-Todd was to look further into this matter.
- B. Meeting with Commissioner Edwards & County Manager Chavez See Old Business, Item A. EMSC Report.
- C. MPD Contract An amendment has been agreed upon with OES for an expansion of hours by adding an MPD Delegate, and this was approved by the BoCC. Dr. Lisa Skinner has accepted this position and was introduced to the committee.
- D. MPD Directive Patient Care Records Update Miller-Todd reported that we are better defining dispositions that are available to all the providers in the field. The reason for this is to provide patient care records for all calls, which the current pcr/no pcr does not allow for. The disposition packet will be vetted before we move forward with changing the charting recommendations and the directive from the MPD. Training will be provided before the end of the year, and the goal is to start with a new expectation beginning the first of 2023. Once feedback is received from the Chiefs, information will be sent out to the providers.
- E. <u>ESO CAD Unit Identifiers Reminder</u> Brownell reported: We currently have an interface with CAD and ESO that allows us to pass information on for auto population of the chart. Part of this requires that ESO knows about every unit in CAD. One breakdown we have had is when a call sign is changed or a unit is added, we are not notified about it. When providers notify TCOMM about a change, please notify Medic One as well.
- F. <u>Health Data Exchange (HDE) Upcoming Training</u> Miller-Todd reported: Confirmation was received today that we will be able to accept within the next two weeks outcome information from MultiCare facilities within the County (i.e., CMC). CMC has gone to the HDE platform which allows bi-directional information from the field, into the hospital, and back out, and will allow us to see patient outcomes.
- **VIII. GOOD OF THE ORDER** Chief Rux said FD13 received their ambulance service verification for transport, from the State of Washington. They should be live in 8 12 weeks.
- **IX.** ADJOURNMENT Meeting adjourned at 2:58 pm.