#### THURSTON COUNTY MEDIC ONE OPERATIONS COMMITTEE ~ REGULAR MEETING VIRTUAL ZOOM MEETING

#### AGENDA - REV

May 6, 2021, 2:00 PM

- I. CALL TO ORDER/ROLL CALL
- II. APPROVAL OF AGENDA
- III. PUBLIC PARTICIPATION

#### IV. REVIEW AND APPROVAL OF MINUTES

- A. Operations Committee -
  - March 4, 2021, No April Meeting
- B. EMS Council March 17, 2021 & April 21, 2021 (Informational Only)
- V. COMMITTEE REPORTS
  - A. West Region EMS Council
  - B. Subcommittees
    - 1. Equipment Committee (EqC) Chair or Representative
    - 2. Mass Casualty Incident (MCI) Committee Chair or Representative
    - 3. Training Advisory Committee (TAC) Chair or Representative
    - 4. Transportation Resource Utilization Committee (TRU) Chair or Representative
    - 5. ePCR Committee Chair or Representative
  - C. Staff Report <u>https://www.thurstoncountywa.gov/m1/Pages/meetings.aspx</u>

VI. OLD BUSINESS

	ITEM	PRESENTER	EXPECTED OUTCOME
A.	EMS Council Action Report	Vice-Chair Gregory	Information
B.	COVID-19 Vaccination Update	Miller-Todd	Update
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- C.
- D.

#### VII. NEW BUSINESS

	ITEM	PRESENTER	EXPECTED OUTCOME
А.	Appoint Special Project Committee	Vice-Chair Gregory	Appointment
В.	EMS Week	Miller-Todd	Information
<mark>C.</mark>	<b>On-line Training Platform</b>	Clem/Drewry	Presentation/Approval

#### VIII. GOOD OF THE ORDER

#### IX. ADJOURNMENT

#### This meeting is being held virtually. To attend this meeting, please follow the instructions below:

#### May 6, 2021, 2:00 (PDT)

Join Zoom Meeting https://us02web.zoom.us/j/84185552026?pwd=WTIQZXd QSEp0Z0s5M3FvS2IKQ2JCQT09

> Meeting ID: 841 8555 2026 Passcode: OPS

You can also dial in using your phone.

Dial by your location

+1 301 715 8592 US +1 312 626 6799 US Meeting ID: 841 8555 2026 Passcode: 498664

Persons with hearing or speaking impairments can call Washington Relay Service at 711 or 1-800-833-6388

#### THURSTON COUNTY MEDIC ONE OPERATIONS COMMITTEE ~ MEETING MINUTES VIRTUAL

March 4, 2021

- **PRESENT:** Larry Fontanilla, Brian Hurley, Keith Flewelling, Steve Brooks, Brian VanCamp, Malloree Fontanilla, Alex Christiansen, Chris Clem, Mindy Churchwell, Kevin Bossard
- ABSENT: Mark Gregory, Jeff DeHan, LouAnn Morriss
- **EXCUSED:** Russ Kaleiwahea
- GUESTS: Shawn Crimmins, Tony Kuzma
- **STAFF:** Kurt Hardin, Sandra Bush, Ben Miller-Todd, Anna Lee Drewry
- I. CALL TO ORDER/ROLL CALL The meeting was called to order at 2:00.
- II. APPROVAL OF AGENDA MSC (Flewelling/Brooks) move to approve and this carried.

#### III. **PUBLIC PARTICIPATION** – None

#### IV. REVIEW AND APPROVAL OF MINUTES

- 1. Operations Committee February 4, 2021 (Clem/Brooks) move to approve and this carried.
- 2. EMS Council February 17, 2021 (informational only)

#### V. COMMITTEE REPORTS

A. West Region EMS Council – Clem & Brooks reported: 1) A letter from the EMSC, explaining the change to MIN/MAX, was presented at the WREMS meeting. DOH asked if a needs analysis was completed, justifying the increase in BLS verified transport, and the answer was no because this has never been required in the past. DOH will send Anne with WREMS the needs analysis template, which will be completed by staff and will be presented to the Ops committee for approval. 2) There was a presentation by the new Madigan Trauma Director.

#### B. Subcommittees

- 1. Equipment Committee (EqC) Crimmins reported: 1) Epi 1:10,000 and gloves are difficult to procure. 2) The committee is asking for BLS representatives to participate in meetings. The next meeting is in April.
- Mass Casualty Incident (MCI) Committee Crimmins reported: The Active Shooter Workgroup met March 3<sup>rd</sup>. There was discussion on a potential plan, and a sub-group will meet to work on this. The plan will be presented to the MCI committee and Ops.
- 3. Training Advisory Committee (TAC) Clem reported: TAC met on February 18<sup>th</sup> and the primary discussion was the OTEP platform. Anna Lee made multiple attempts to have current users of EMSI speak at TAC, and these attempts were unsuccessful. Anna Lee requested trial accounts for EMSI so members of the committee can evaluate it, from all directions. The evaluation will take place over the next few weeks, prior to the next TAC meeting. A representative from EMSI will be present at the next meeting to provide additional information. The committee will then perform an additional assessment of the product prior to the April TAC meeting. Anna Lee said ESO will be at the next meeting as well.
- 4. Transportation Resource Utilization Committee (TRU) / Hospital Diversion Hardin reported: Hospital diversion issues are being handled between the hospitals with Medic One participating. All stakeholders are meeting regularly.
- 5. ePCR Committee No report.
- C. Staff Report Staff report is located on the website at <u>https://www.thurstoncountywa.gov/m1/Pages/meetings.aspx</u>

#### VI. OLD BUSINESS

A. <u>EMS Council Action Report</u> – VanCamp reported – 1) Levy restoration was discussed. 2) The EMSC was presented with the recommendation to rescined the ALS Fund Policy. This will go before the council at their March meeting for action. 3) VanCamp informed the council of Ops recommendation to review the ambulance ordinance annually, vs. semi-annually. 4) There was discussion about hospital capacity issues.

B. <u>Operations Committee Officer Elections</u> – Ops committee officer election for 2021 was held in February and the bylaws call for it to be held in March. The County PAO asked for a vote at the March meetingto accept the election conducted in February. (Clem/Brooks) move to accept the officer election held in February, and this carried.

C. <u>Review of Ambulance Ordinance</u> – At the February Ops meeting, the committee recommended changing the ambulance ordinance so the mandated review of the ordinance, by Ops, would be held annually vs. semi-annually.

Ambulance ordinance reviews must go before the BoCC at a public hearing; therefore, this change will be put on hold until there are more substantive changes to the ordinance.

D. <u>EMT Spring Class Update</u> – Drewry reported: 11 students are enrolled in the spring EMT course. The prerequisite class is March 8<sup>th</sup> and the first class is March 15<sup>th</sup>. The last class is scheduled for June 12<sup>th</sup>.

E. <u>COVID-19 Vaccination</u> - Hardin reported: There is a second dose clinic for the mass vaccination site on March 6<sup>th</sup>, at the RAC and station 34. March 5<sup>th</sup>, Public Health is having a mass vaccination site at Thurston County Fairgrounds. Public Health is planning to hold mass vaccination clinics in the future at South Puget Sound Community Center (SPSCC)

#### **VII. NEW BUSINESS**

A. <u>2021 BLS Funding Allocations</u> – Bush reported: The 2021 BLS Funding Allocation report is included in the packet and this was also emailed to all fire agencies in February. Financial support checks will be sent out in May.

VIII. GOOD OF THE ORDER – 1) Mindy Churchwell, Kathy Pace's replacement as a representative for Airlift NW, introduced herself. 2) Brooks said Undersheriff Tim Braniff's retirement recognition begins at 3:00 today, at the Tumwater Operations Center. 3) Hurley reminded everyone that March 6<sup>th</sup> at 1:00 pm is the memorial service for TFD's retired Training Lt. Darlene Raffleson, and March 13<sup>th</sup> at 11:00 is the memorial service for retired Chief Scott LaVielle.

#### **IX. ADJOURNMENT –** The meeting was adjourned at 2:33.

**PRESENT:** Cindy Hambly, Frank Kirkbride, John Ricks, Eileen Swarthout, Renata Rollins, Sheila Fay, Paul Perz, Brian VanCamp, Margaret McPhee, Harry Miller, Stan Moon, Gary Edwards, Wayne Fournier, Lenny Greenstein

#### ABSENT:

- **EXCUSED:** Larry Fontanilla
- **GUESTS:** Shawn Crimmins, Tony Kuzma, Steve Brooks
- **STAFF:** Kurt Hardin, Sandra Bush, Ben Miller-Todd, Joy Miller
- **CALL TO ORDER/ROLL CALL** Chair McPhee called the regular meeting of the Emergency Medical Services Council (EMSC) to order at 3:30 PM.
- APPROVAL OF AGENDA MSC The agenda was amended as follows: Add Item F to Old Business, COVID-19 Update, and Item G to Old Business, Ambulance Ordinance. (Greenstein/Ricks) move to approve the agenda as amended, and this carried.

#### I. **PUBLIC PARTICIPATION –** None

#### III. REVIEW AND APPROVAL OF MINUTES

- A. EMS COUNCIL February 17, 2021 (Kirkbride/Ricks) move to approve and this carried.
- B. OPERATIONS COMMITTEE March 4, 2021 (informational only)

#### IV. COMMITTEE REPORTS

- A. OPERATIONS COMMITTEE: VanCamp reported: 1) The Training Advisory Committee continues to evaluate the online OTEP program. 2) Ambulance Ordinance was discussed this is on today's agenda, under Old Business. 3) Spring EMT class has begun, with a hybrid mix. 4) COVID-19 vaccination update was provided this is on today's agenda, under Old Business. 5) BLS funding allocations were provided, for 2021. 6) Kathy Pace retired and is being replaced by Mindy Churchwell.
- B. WEST REGION: Kirkbride reported: 1) The proposed change to min/max was approved. 2) There was a DMCC (Disaster Medical Control Center) presentation, by the DMCC Coordinator. 3) There was a presentation of the draft Strategic Plan for 2021-2023. 4) Anne Benoist is retiring and there is no replacement yet.
- C. **STAFF REPORT**: Staff report is available on the website. <u>Thurston County | Medic One | Committee Meeting</u> <u>Information (thurstoncountywa.gov)</u>. Kurt also mentioned that the spring EMT class started March 15<sup>th</sup>, with 11 students enrolled. Class is scheduled to end in June.

#### V. OLD BUSINESS

- A. <u>Nominations Committee</u> Fay reported: Stan Moon was nominated for Chair, Lenny Greenstein and Frank Kirkbride were nominated for Vice-Chair. Due to an anticipated busy schedule over the next year with strategic planning, Kirkbride withdrew his nomination. Hardin provided an outline for election procedurals.
- B. <u>EMSC Officer Election</u> With no further nominations for Chair, (Kirkbride/Greenstein) move to elect Stan Moon, and this carried. With no further nominations for Vice-Chair (Kirkbride/Ricks) move to elect Lenny Greenstein, and this carried.
- C. <u>Levy Lid Lift Update</u> Hardin reported: March 23<sup>rd</sup> the BoCC will consider a public hearing for April 13<sup>th</sup>, and a draft resolution has been prepared for the ballot measure. If this goes forward, it is required to be in the Auditor's office by May 14<sup>th</sup>.
- D. <u>Budget Committee Update</u> Hardin reported: Last year, due to the pandemic, the budget was in flux, so the BoCC decided to change the budget cycle from bi-annual to annual. This year the BoCC is considering going back to a bi-annual cycle, and a decision is expected by the end of this month. The budget committee is preparing a bi-annual budget because a budget can always be tossed if needed. The budget committee will finalize the budget in May, brief the EMSC in June, and the EMSC will make a recommendation to the BoCC in July. We are required to submit the budget to the County in August.
- E. <u>Rescind ALS Fund Policy</u> Last month staff presented the EMSC with a request to rescind the ALS Fund Policy. The ALS Fund Policy was a "gap measure" during contract negotiations with the ALS agencies. (Hambly/Perz)

move to approve rescinding the ALS Fund Policy, and this carried.

- F. <u>COVID-19 Update</u> Hardin provided an update to the vaccination process. As of last week, Thurston County has received additional doses. This has increased the number of vaccine clinics, and the number of vaccines administered each day (up to 1,000 per day). EMTs are being utilized to administer vaccines.
- G. <u>Ambulance Ordinance</u> At last month's EMSC meeting, staff presented a proposal from the Operations Committee to change the semi-annual Ops review of the ordinance to an annual review. The Prosecuting Attorney's office said this would need to go before the BoCC and a public hearing would need to be scheduled. Staff recommends waiting to change the ordinance until there is a more substantial change.

#### VI. NEW BUSINESS

#### VII. **PUBLIC PARTICIPATION –** None

- VIII. GOOD OF THE ORDER 1) Fire Commissioner Dan Bivens has been appointed by the Fire Commissioners Association as Stan Moon's alternate to the EMSC, for Districts 6, 8 & 12. 2) Moon gave thanks to Chair McPhee for her years of service as Chair on the EMSC.
- **IX. ADJOURNMENT** Meeting adjourned at 4:12.

- **PRESENT:** Cindy Hambly, Frank Kirkbride, John Ricks, Renata Rollins, Sheila Fay, Brian VanCamp, Margaret McPhee, Harry Miller, Stan Moon, Gary Edwards, Lenny Greenstein
- **ABSENT:** Wayne Fournier, Angela Jefferson
- **EXCUSED:** Paul Perz, Larry Fontanilla
- GUESTS: Shawn Crimmins, Tony Kuzma, Steve Brooks
- **STAFF:** Kurt Hardin, Sandra Bush, Ben Miller-Todd, Joy Miller, Anna Lee Drewry
- **CALL TO ORDER/ROLL CALL** Chair Moon called the regular meeting of the Emergency Medical Services Council (EMSC) to order at 3:30 PM.
- I. APPROVAL OF AGENDA MSC The agenda was amended as follows: Add Item B to New Business, PSPH Behavioral Health Center, and Item C to New Business, Paramedic Retention & Recruitment Process. (Kirkbride/Edwards) move to approve the agenda as amended, and this carried.

#### II. **PUBLIC PARTICIPATION –** None

#### III. REVIEW AND APPROVAL OF MINUTES

- A. EMS COUNCIL March 17, 2021 (Edwards/Hambly) move to approve and this carried.
- B. OPERATIONS COMMITTEE April 1, 2021 (informational only) No Meeting

#### IV. COMMITTEE REPORTS

- A. OPERATIONS COMMITTEE: No meeting.
- B. WEST REGION: No meeting.
- C. **STAFF REPORT**: Staff report is available on the website. <u>Thurston County | Medic One | Committee Meeting</u> <u>Information (thurstoncountywa.gov)</u>. Kurt also mentioned that the first hybrid EMT class was last fall with a second class session this spring. The Spring class is much smaller than normal which has allowed the class to be conducted in one location.

#### V. OLD BUSINESS

- A. Levy Lid Lift Update This will probably be a standing agenda item for the EMSC meetings, until at least August 4<sup>th</sup>. There was a public hearing April 13<sup>th</sup> regarding the proposed ballot measure. The BoCC voted to place this on the August 3<sup>rd</sup> primary ballot. The next step is the resolution will go to the Auditors office by May 14<sup>th</sup> so it can be added to the August 3 ballot. As of today, Hardin has four presentations scheduled (TCOMM May 5<sup>th</sup>, City of Lacey May 13<sup>th</sup>, City of Tumwater May 18<sup>th</sup>, and the Realtors Association June 22<sup>nd</sup>). Hardin offered to go out to any council/district/organization and present information similar to the Public Hearing regarding the Medic One Levy Lid lift.
- B. <u>COVID-19 Update</u> This item will be removed as a standing agenda item for future EMSC meetings. There has been an insufficient supply of vaccines, however the supplies have increased. As of right now, numbers do not show Thurston County moving back to Phase II.
- C. <u>Budget Committee Update</u> The BoCC voted to go back to a biennium budget. Due to funding restrictions, two budgets will be prepared for 2022/2023, and which budget is used will depend on if the levy passes.

#### VI. NEW BUSINESS

- A. <u>2020 Year End Budget vs Actuals</u> Staff presented the 2020 year-end budget vs. actuals, which showed 94% of the budget was expended. Some expenditures were down due to COVID, as well as EMS call volume. Total Medic One COVID expenses were \$401,476, and \$364,932 was reimbursed from CARES funding.
- B. <u>PSPH Behavioral Health Center</u> (Greenstein recused himself from discussion and action on this business, as this could go before the Lacey City Council) PSPH approached Hardin two weeks ago asking for a letter of support for an 85-bed capacity psychiatric center. They have already received a Certificate of Need from DOH and will go before the City of Lacey for a land use permit. Hardin presented data which supports the need for additional psychiatric care, which is attached to these minutes. (Edwards/Hambly) move to approve staff drafting a letter to

PSPH, for the EMSC, supporting the 85-bed capacity psychiatric facility, and this carried.

C. <u>Paramedic Retention & Recruitment Process</u> – Miller-Todd reported: This is a follow-up from a paramedic recruitment posting in April and a lay-out of issues as staff moves forward.

In April, there were zero applicants for the paramedic hiring process. Nationally, on average, paramedics stay on for 5 years. In the next 18-24 months, at least 12 of the 68 Thurston County paramedics will be retiring. Below are a few short-term strategies:

- The new ALS contract provides funding for paramedic-in-training expenses
- Staff is researching the possibility of hiring a recruiter
- Signing bonuses are being considered

There will be another paramedic recruitment process in mid-June. Staff has reached out to the paramedic schools in Washington, in an attempt for the hiring process to be on the heels of graduation. Staff has also looked at posting in areas where the younger generation will look (i.e. Glass Door, Linked-In, Indeed), and in addition there will be discussion with the County for marketing on NeoGov even though we don't directly employ. Questions regarding the paramedic hiring process should be directed to Ben Miller-Todd, <u>ben.miller-todd@co.thurston.wa.us</u>.

#### VII. PUBLIC PARTICIPATION – None

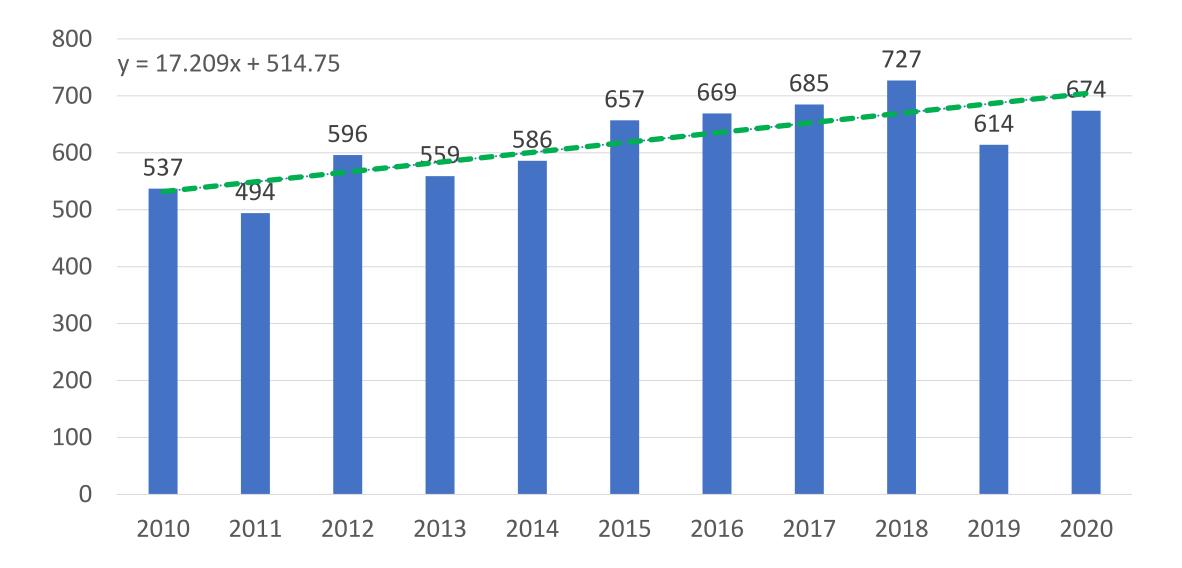
- VIII. GOOD OF THE ORDER Hardin: If anyone would like a presentation on the ballot measure, please contact Kurt or Sandra.
- **IX. ADJOURNMENT** Meeting adjourned at 4:28.

# Behavioral Health Capacity

### **PSPH** Request

- PSPH has a CON approval from DOH for an 85 bed psychiatric inpatient facility in partnership with Fairfax
- PSPH is requesting a letter of support for the land use hearing with the City of Lacey
  - EMSC letter would advocate the need for additional BH beds in Thurston County, close to St Peter's Hospital
  - Facility will serve voluntary and involuntary patients
  - Approve the type II land use permit
- Required by April 23

### Behavioral/Psychiatric Episodes (ALS)

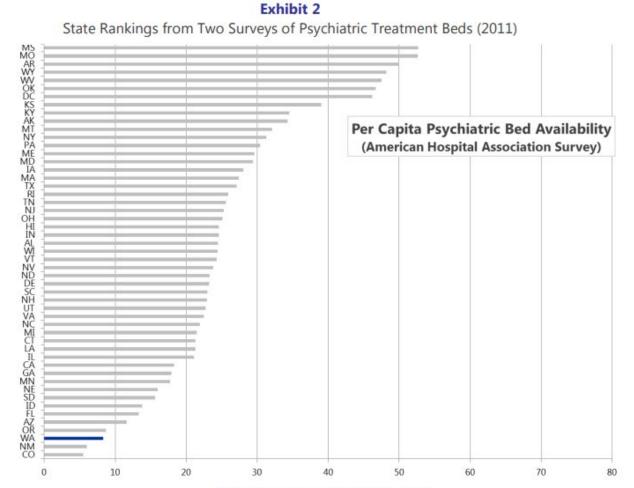


# ALS Call Volume for Behavioral/Psychiatric Episodes

- Increased >30% since 2010
- Limited bed capacity in WA State to appropriately care for both mental illness
- Washington ranks in the bottom 5 of states for bed availability per capita
- Washington ranks #3 in the prevalence of adult mental illness and #2 in the prevalence of adult serious mental illness
- Data cited from: Inpatient Psychiatric Capacity and Utilization in Washington State -

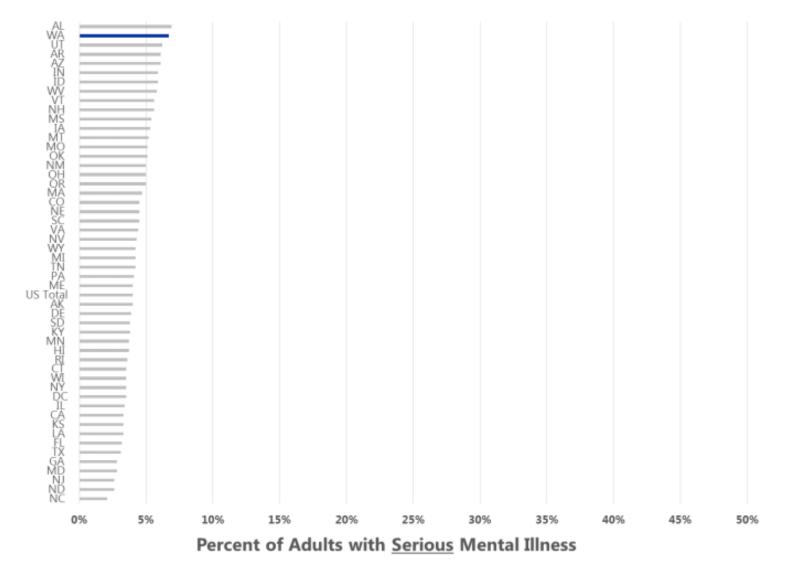
https://www.wsipp.wa.gov/ReportFile/1585/Wsipp Inpatient-Psychiatric-Capacity-and-Utilization-in-Washington-State Report.pdf

# National Rankings of Per Capita Psychiatric Bed Availability



Psychiatric beds per 100,000 persons

### Prevalence of Serious Mental Illness by State



# Questions?

# ONLINE TRAINING PLATFORM OTEP 2021

## ONLINE TRAINING OTEP

- EMS Online 2008-2019
  - First online training platform
  - Unavailable for TC users in 2019
  - 2018 TAC researched 4 replacement options
    - Assessment of needs
    - Demo user Accounts/evaluation
    - 24/7 preferred
- 24/7 2019-present
- 2019 request to find more permanent platform
  - 2020/2021 TAC research other platforms

## TAC PROCESS

- Research and compare
  - 24/7
  - EMS 1 (Lexipol)
  - Target Solutions
- Needs Assessment
  - TAC re-visits user/admin needs
  - EMS 1 best fit for criteria
- Demo User Accounts/Evaluation
  - Demo accounts for TAC Member use
  - TAC met with EMS 1 representatives
  - Demo accounts continued for further evaluation

## TAC RECOMMENDATION

- Implement EMS 1 in 2023 evaluate Platform after 3 years
  - Easy to navigate
  - Provides multiple reporting options
  - Allowance to produce and post original content
  - Integration with ESO
    - Single sign-on
    - PM Module
    - Future plans for deeper integration
  - Cost competitive
  - Solid IT support (Lexipol)
  - FDs have option to use fire module