

CMC ESO HEALTH DATA EXCHANGE GUIDE

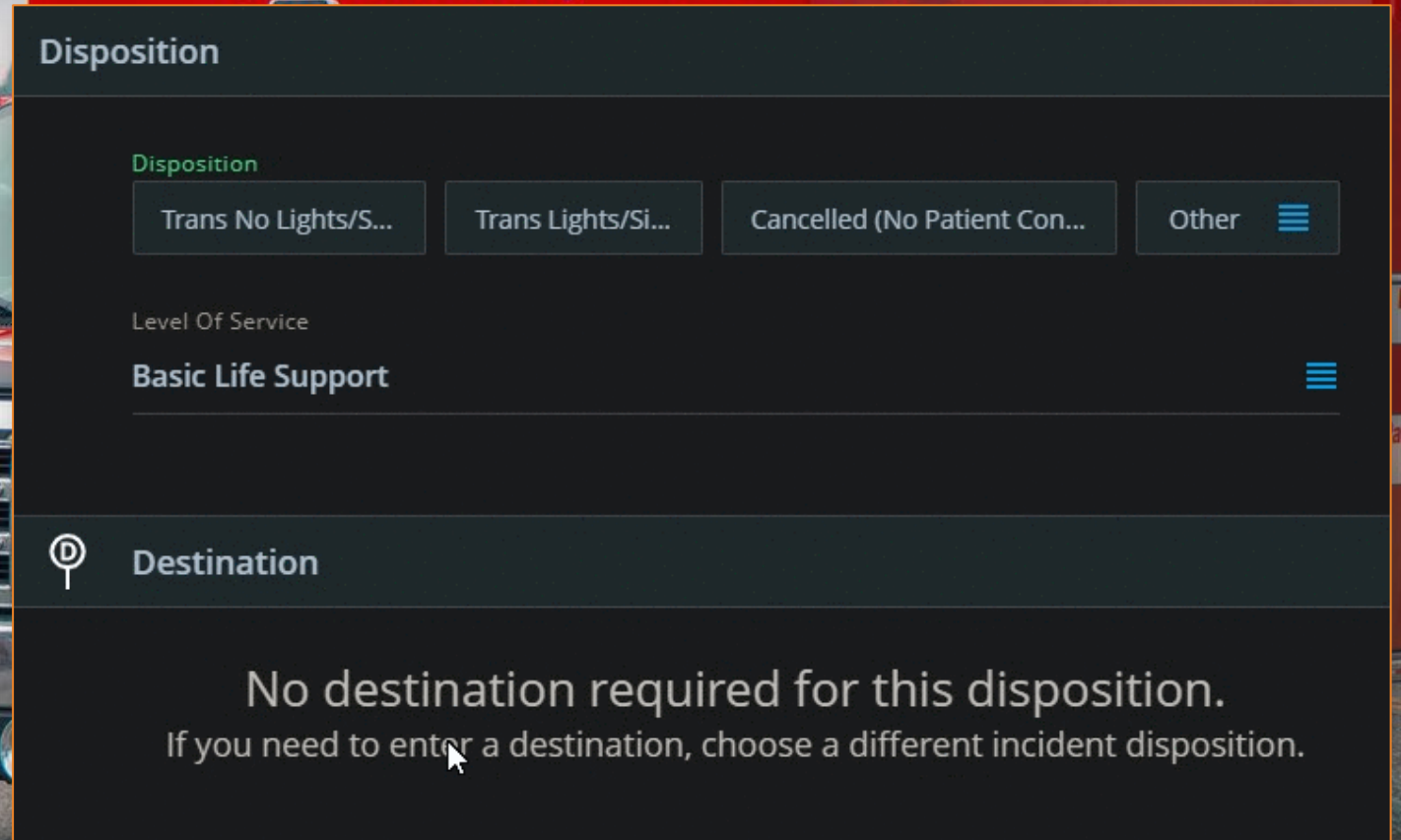


CURRENT LIMITATIONS

- AMR, ALNW, and any other agency not using ESO will not provide outcomes if you transfer care to them.
 - Mobile to mobile ESO transfers are currently required.
- Chart number must be scanned or entered correctly to get an outcome.
 - ESO is working on a new process where scanning won't be required.

REQUIREMENTS TO GET AN OUTCOME

1. EHR record must be locked.
2. Use an appropriate transport disposition.
3. Transport to an HDE enabled facility.
4. Chart number must be scanned or manually entered correctly.
5. If transferring care, the transporting agency must have EHR.



The screenshot shows a mobile application interface for a Thurston County M5 unit. The interface is overlaid on a background image of the unit. The app has a dark theme with orange and white text. The 'Disposition' section is active, showing four buttons: 'Trans No Lights/S...', 'Trans Lights/Si...', 'Cancelled (No Patient Con...', and 'Other'. Below this is the 'Level Of Service' section, which shows 'Basic Life Support'. The 'Destination' section is also visible, with a message stating 'No destination required for this disposition. If you need to enter a destination, choose a different incident disposition.'

Thurston County M5

Disposition

Disposition

Trans No Lights/S... Trans Lights/Si... Cancelled (No Patient Con... Other

Level Of Service

Basic Life Support

Destination

No destination required for this disposition.
If you need to enter a destination, choose a different incident disposition.

WHAT TO SCAN?

Contact Serial Number (CSN)

- Located on the patient's wristband or sticker.
 - Stickers can be obtained by request from ED staff.
 - NOTE: Do NOT scan the patient's face-sheet. The barcode on the face-sheet is not equal to the CSN.



Chart Number in EHR

- This is the field in EHR where the CSN must be scanned or manually entered.

A screenshot of the ESO EHR system interface. The top navigation bar includes icons for INCIDENT, PATIENT, VITALS, FLOWCHART, ASSESSMENTS, NARRATIVE, FORMS, BILLING, and SIGNATURES. The main content area shows a patient information form for "TEST PT". The form includes fields for Department, Address (3900 Capital Mall Dr SW, Olympia, WA 98502), Apt/Suite/Room, Zone, and a "Chart Number" field. The "Chart Number" field is highlighted with a red box and contains the text "Scan hospital barcode or type chart number". Other fields include Patient Number and Trauma Registry.

SCANNING PROCESS

1

- Obtain the patient's wristband or sticker.
- Verbally verify the name on the wristband/sticker with the patient.
- Locate a barcode
 - All barcodes on the *wristband* and the one on the *sticker* are all the CSN. Any of them will work.



2

- Place Cursor in the Chart Number field in EHR.

Destination Type
Hospital

Destination Name
Capital Medical Center

Department

Address
3900 Capital Mall Dr SW
Olympia, WA 98502

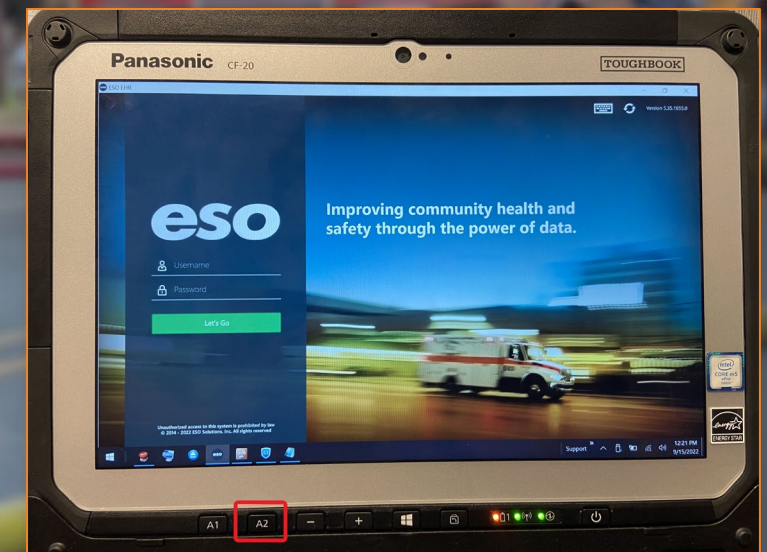
Apt/Suite/Room

Zone

Chart Number
Scan hospital barcode or type chart number

3

- Hold the A2 button on the tablet and scan the barcode.



TROUBLESHOOTING – TABLET SCANNER ISSUES

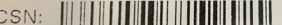



CMC Supplied Scanner


- CMC's ED has a USB scanner available for use if necessary.
 - *This should only be used if the tablet scanner does not work.*
- Plug the scanner into the left side USB port of the tablet.
 - Wait about 10 seconds while Windows installs necessary drivers.



Manual Entry


- Verbally verify patient identity at bedside.
- Provider A reads the CSN off the wristband, sticker, or face-sheet.
- Provider B types the CSN into the Chart Number field in EHR.
- Provider B reads back the number they typed in. Provider A confirms it was entered correctly.

DOE,JOHN
HAR: 712148544 CSN: 269049054 MRN: 7320474
DOB: 9/6/1962 (60 yrs) male CAP
Adm Start: 9/6/2022
CSN:    


DOE,JOHN
HAR: 712148544 CSN: 269049054 Adm Start
DOB: 9/6/1962 (60 yrs) male 9/6/22
MRN: 7320474 CAP
CSN: 

VIEWING OUTCOMES


ESO Home Page → Outcomes




FD9 - MCLANE BLACK LAKE FIRE DEPT




EHR




Tracker




Outcomes




PM




QM




Insights




Ad-Hoc



Ad-Hoc <2019



Admin



Good morning, JERETT


Monday, November 21, 2022


[View your Personnel Profile](#)


Messages

Show All

Sort by Date

 Release Notes

 Product Training

 All caught up!

OUTCOMES MODULE – MAIN SCREEN

eso HDE Patient Outcomes

Last 30 Days Oct 23, 2022 - Nov 21, 2022

New Outcomes All Outcomes All Transports Bookmarks

CAPITAL MEDICAL CENTER

INCIDENT
GENDER
AGE
SCENE
LEAD

DISPATCH 16:12 Oct 31, 2022
ON SCENE 16:19 Oct 31, 2022
AT PATIENT 16:21 Oct 31, 2022
AT DEST 16:44 Oct 31, 2022
CLOSE 17:11 Oct 31, 2022

View ePCR
View Outcome

EMS IMPRESSIONS
EMD CARD NUMBER/ DISPATCH NATURE FALL / Falls
PRIMARY IMPRESSION Injury of Head

ED SUMMARY
ADMITTING DIAGNOSIS (PRIMARY) Laceration without foreign body of scalp, Initial
WORKING DIAGNOSIS (PRIMARY) --
FINAL DIAGNOSIS (PRIMARY) --
DISPOSITION Home @ 20:03 Oct 31, 2022 PST

← Diagnoses
← Summary

- **Diagnoses**
 - Shows outcome summary from hospital PCR.
- **Summary**
 - Shows Dispatch Nature, and EMS Primary Impressions compared to ED Diagnosis and Disposition