

MEDIC ONE STAFF REPORT – APRIL 2024

ADMIN Update:

- Medic One business hours: 07:00 – 16:00 (starting April 1, 2024)
- EMS Council date/time: 13:00 – 14:00 on the 4th Thursday (starting in April)
- Operations Committee will be discussing the Thurston County Medic One subcommittee and workgroup structure – changes to be implemented in April 2024.

ALS Update:

- Medic One has delayed the announcement of the 8th Medic Unit location presentation until 2023 data analysis can be completed and integrated into the proposal. More to come in the near future on this topic.
- Medic One will be conducting paramedic testing on April 10-12th, 2024. We have posted on national websites and reached out to all accredited institutions nationwide. Additionally, we are coordinating with all three ALS agencies for promotion of the hiring process. We have been notified that agencies may be short as many as 10 paramedics going into the summer. [Daily Dispatch Paramedic Posting](#)
- The updated protocols have had their first review by DOH and are anticipated to be approved for a go-live on April 1, 2024. The updated protocols, as well as an executive summary, can be found on the Thurston County Medic One website [DRAFT Thurston County Protocols](#)
- Updated Patient Care Record MPD Policy and Procedure will be active April 1, 2024.
- Year-end and Q1 budget presentations to EMS Council are anticipated in April.
- The first 5 chassis for medic units arriving in 2024 have arrived at Life Line. The anticipated delivery of these units is in Q4 2024.

BLS Update:

- The Spring EMT class is underway with 33 students. We have almost the whole calendar filled out with EMS Evaluators... Thank you to all the Thurston County evaluators for stepping up to help with this large class!
- The LifePak1000 AED rollout is underway. We have 3 agencies fully rolled out as of the 1st of March... Bald Hills, Olympia, and Lacey. All of the remaining agencies are in the process of being scheduled for the remaining training and rollout. I anticipate all of the new AEDs being deployed by the end of April.
- Nebulized Albuterol and sublingual Ondansetron (Zofran) are scheduled to go-live on April 1st. We have received the drugs and orders are being assembled for agencies to pick up. All orders should be ready for agencies by March 15th.

CPR Update:

- We have trained 964 residents on Hands-only CPR through January.

IT Update:

- Transitioning to a new internal ticket system that will improve support efficiency
- New ESO tablets have been ordered, no delivery date yet
- Assisting BLS with AED deployment
- Assisting ALS with Video Laryngoscope deployment
- Several issues with ESO tablets crashing or locking up have been tracked back to EHR updates not getting applied when they are available, it is important that updates be applied as soon as possible once providers are notified.

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- One Medic One Admin vehicle is still awaiting portables from the TCERN.
- Purchasing costs and are still being impacted by vendor increases from various economic and supply issues.
- Single Sign one between EMS1 and ESO is still being worked on.