

TST 2019 Program Showcase Summary

Challenges

- **Service capacity**
 - Increasing wait times and waitlist size for services
 - Increasing number of referrals for service
 - Gender-specific treatment groups create scheduling and staffing challenges
- **Workforce**
 - Lack of availability of qualified treatment providers
 - Finding providers comfortable working in a correctional setting
- **Data**
 - Difficult to enter data
 - Difficult to capture data that reflects what the program does
 - Data management processes can be a challenge with high volume caseload
 - Slow information turnaround (to result in action)
- **Financial**
 - Integrated managed care (IMC) changes
 - Private insurance challenges
 - Medicaid eligibility, coverage, and billing challenges
 - Paying for urinalysis
 - Paying for DV treatment
 - Inflexible budgets (limited discretionary funding)
- **Gaps/shortages in services**
 - Shortage of inpatient treatment options, especially for youth
 - Transitional and re-entry services needed for all inmates
 - Need peer services to work in conjunction with housing case managers
 - Access to psych medications
- **Housing**
 - Housing instability for clients enrolled in programs
 - Lack of housing options available
 - Lack of housing for individuals with mental health challenges
- **Logistics**
 - Transportation to and from appointments or services
 - Obtaining documentation and licenses (e.g., Driver's license)
 - Difficulty scheduling detox services that line up with scheduled inpatient bed dates
 - Services coordination and client hand-offs

Blank Check Exercise

- **Sustain current level of programming/services**
- **Program or service expansion**
 - Additional Medicaid-ineligible client spots
 - Additional staffing for existing programs- case managers, peer support, therapists, resource officer, Chemical Dependency Professionals
 - Dedicated Mental Health Professionals for specific populations or programs
 - Increase number of treatment beds
 - Pay for urinalysis for program participants
 - Additional therapy and directed counseling
 - Mentor program component and peer support
- **Staff & Community Training**
 - Program staff training
 - Training for providers in the community
- **New programs or services**
 - Improved access to detox services for individuals in TST-funded programs
 - Home visiting for families not eligible for Nurse Family Partnership
 - Jail psych unit
 - In-custody SUD assessments
 - Mobile medication management case manager to travel and dispense medications
 - Inpatient treatment for individuals with high medical needs
 - Prosocial activities for youth
 - Specialized treatment options for youth
 - Classes for participants- parenting, yoga, group sessions
 - Outreach programs that increase engagement with sober community- gyms, recreational facilities, art programs
 - Educational/vocational training
 - Therapy dog program
- **Transportation**
- **Housing**
 - Temporary shelter
 - Transitional housing for individuals exiting incarceration
 - Low barrier options, including housing for previously incarcerated individuals
 - Clean and sober housing
 - Dedicated housing specifically for program participants
 - Housing vouchers for application fees, deposits, etc.
- **Miscellaneous expenses**
 - Cell phones for program participants
 - Treatment scholarship funds
 - Hygiene items and clothing bank for clients exiting jail
 - Electronic home monitoring devices
- **Administrative expenses**
 - Building/space for program staff
 - Case management/ data systems

Something good

- **Partnerships & Coordination**
 - First Look program
- **Good client outcomes**
 - High fidelity to models
 - Excellent clinical outcomes
 - Awards and recognition
 - Reduces inpatient use
- **Evidence-based practices**
- **Program capacity and improvements**
 - Expansion of services/programs
 - Able to see more participants
 - High demand for programs
 - Improved program retention
 - Mentor programs
 - Improving wait times
 - Memorable graduation/program completion ceremonies

Something on the horizon

- **Training & Program improvement**
 - Training opportunities for staff (including trauma-informed)
 - National conferences
 - Staff retreats to strengthen and improve program processes
- **Workforce**
 - Additional program staff on the horizon
 - Internships, certification trainings, and medical field are opening up to clients with criminal backgrounds
- **Services**
 - Expanding services to reach more clients
 - Potential early graduation to open program space
 - Courses and groups offered to program participants: anger management, financial and budgeting, Dialectical Behavioral Therapy
 - Jail program expansion with therapeutic enclosures
- **Housing**
 - Recently vetted additional clean and sober housing in the community
 - In-custody housing video interviews for clean & sober housing
- **Financial**
 - Upcoming grant and funding opportunities